



# Powering the Business of Health Care

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## HARRIS CareTracker Services Catalog

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## Ambient Listening

### CareTracker Amplify (Ambient Listening Documentation)

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#### Overview

Provider burnout driven by documentation burden is one of the most urgent challenges facing medical practices today, and CareTracker Amplify addresses it directly. Amplify is an ambient clinical documentation solution that listens to the natural conversation between your provider and patient during the encounter, then uses advanced speech recognition and artificial intelligence to automatically generate structured, organized clinical notes in real time. Your providers simply have the visit, and Amplify captures the documentation.

#### Practice Impact

When providers are freed from the mental overhead of simultaneous note taking, they give their full attention to the patient in front of them. That shift transforms the quality of the clinical encounter as well as the quality of the documentation. Practices that deploy CareTracker Amplify report dramatic reductions in after hours charting, improved provider satisfaction, and more thorough clinical notes created in a fraction of the time. Ambient documentation is the future of clinical workflow efficiency, and CareTracker Amplify brings that future to your practice today.

*Enrollment: Email [support@caretracker.com](mailto:support@caretracker.com) with your Practice Name and the Add On Product requested. The CareTracker team will confirm pricing prior to enrollment.*

## Clinical Performance and Compliance

### Clinical Quality Measures (eCQMs)

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#### Overview

Stay ahead of quality requirements without disrupting your clinical workflow. CareTracker's eCQM solution automatically captures and calculates clinical quality data as your providers document care, eliminating the manual effort of quality tracking. From preventive screenings to chronic disease management, your practice gains a real time view of performance across the measures that matter most to your organization and your payers.

#### Practice Impact

Practices that activate eCQMs gain a meaningful competitive advantage in value based care contracting. With automated performance tracking built directly into daily workflows, your team spends less time on reporting and more time on improving the patient outcomes that drive better reimbursement and stronger payer relationships.

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### MIPS Success Services

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#### Overview

MIPS participation directly affects your Medicare reimbursement rate, yet navigating its requirements across quality, improvement activities, interoperability, and cost categories is a significant burden for busy practices. MIPS Success Services takes that burden off your team with expert guided monitoring, integrated reporting tools, and proactive performance tracking that keeps your practice on the path to maximum positive payment adjustments.

#### Practice Impact

Stop leaving reimbursement on the table. Practices using MIPS Success Services submit with confidence, avoid costly penalties, and position themselves for the bonus payment adjustments available to high performers. With dedicated support and real time performance visibility, your practice turns a complex regulatory obligation into a financial opportunity.

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### Population Health

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#### Overview

The practices that thrive in modern healthcare are those that stay ahead of patient needs rather than simply responding to them. CareTracker's Population Health tools transform your aggregated patient data into actionable intelligence, surfacing care gaps, flagging patients overdue for preventive services, and supporting proactive outreach for chronic disease management before conditions escalate into costly interventions.

#### Practice Impact

Proactive care coordination is no longer optional in a value based care environment. Practices using Population Health tools improve patient outcomes, reduce avoidable emergency visits, and demonstrate the quality metrics that strengthen payer contracts and practice reputation. The result is a healthier patient population and a more financially resilient practice.

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## Syndromic Surveillance

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### Overview

Meeting public health reporting requirements no longer needs to slow down your clinical team. CareTracker's Syndromic Surveillance integration automatically collects and transmits required condition and symptom data to your state or local health department, with no manual intervention required from your staff. Your practice stays compliant without adding to anyone's workload.

### Practice Impact

Automated syndromic surveillance reporting protects your practice from compliance risk while contributing to the community health monitoring efforts that benefit your patients. When reporting happens in the background as a natural byproduct of clinical documentation, your team is free to focus entirely on delivering excellent care.

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## Prescription Drug Monitoring Program (PDMP)

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### Overview

Responsible prescribing requires complete information, and CareTracker's PDMP integration puts that information directly in your providers' hands at the point of care. Without leaving the CareTracker workflow, clinicians can instantly review a patient's controlled substance prescription history from state monitoring databases, enabling more informed and safer prescribing decisions every time.

### Practice Impact

In an era of heightened scrutiny around controlled substance prescribing, PDMP integration is both a patient safety imperative and a liability protection tool. Practices that embed PDMP review into their prescribing workflow demonstrate the kind of clinical diligence that protects patients, supports regulatory compliance, and strengthens the trust your community places in your care.

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## Immunizations Interface

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### Overview

Every vaccination your practice administers deserves accurate, timely documentation in the state registry, and CareTracker's Immunizations Interface makes that happen automatically. As your clinical team documents immunizations in the patient record, the data transmits directly to your state registry in the background, keeping records current without any additional steps for your staff.

### Practice Impact

Automated immunization reporting eliminates a time consuming manual process while keeping your practice in full compliance with state reporting requirements. Patients benefit from complete, up to date vaccination records accessible to any provider across the care continuum, and your practice demonstrates the operational excellence that builds long term patient loyalty.

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## Patient Engagement

### CareTracker Connect

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#### Overview

Today's patients expect the same digital convenience from their healthcare provider that they experience in every other area of their lives. CareTracker Connect delivers exactly that, with online appointment scheduling, digital intake forms, automated reminders, and post visit surveys that integrate seamlessly with your CareTracker workflows. Patients engage on their terms, and your front office team spends less time on administrative tasks and more time on meaningful patient interactions.

#### Practice Impact

Practices that invest in digital patient engagement see measurable returns: fewer no shows, faster check in, cleaner intake data, and higher patient satisfaction scores. CareTracker Connect gives your practice the modern digital front door that attracts new patients, retains existing ones, and positions your organization as a provider of choice in your market.

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### HealthTracker Patient Portal

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#### Overview

Patients who are informed and connected to their health information are more engaged, more adherent to care plans, and more loyal to the practices that empower them. HealthTracker Patient Portal gives your patients 24/7 secure access to their visit summaries, lab results, medication lists, and a direct communication channel to your care team, all without a single phone call to your front desk.

#### Practice Impact

Offering a robust patient portal is no longer a differentiator, it is an expectation. Practices that deliver a seamless portal experience reduce inbound call volume, improve care plan adherence, and earn the kind of patient satisfaction that translates into five star reviews and consistent referrals. HealthTracker Patient Portal turns digital access into a practice growth tool.

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## Patient Notifications Enterprise Edition

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### Overview

Every unfilled appointment slot represents lost revenue and a missed opportunity to serve a patient in need. Patient Notifications Enterprise Edition fills your schedule and keeps it full through intelligent automated reminders delivered by voice, text, or email, all integrated directly with your CareTracker scheduling workflow. Your patients stay informed and your schedule stays optimized, without adding a single task to your staff's day.

### Practice Impact

Practices using automated patient notifications consistently report meaningful reductions in no show rates and significant improvements in schedule utilization. The return on investment is immediate and ongoing. When your reminder system runs itself, your front desk team is freed to deliver the kind of personalized service that makes every patient feel valued from the moment they walk through the door.

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## Broadcast Manager Enterprise Edition

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### Overview

When you need to reach your entire patient population quickly, Broadcast Manager Enterprise Edition makes it effortless. Whether you are announcing a new provider, launching a vaccination campaign, managing an unexpected office closure, or promoting a new service, this powerful communication tool delivers your message across phone, text, and email channels simultaneously, reaching patients where they are most likely to respond.

### Practice Impact

Mass patient communication used to mean hours of staff time and inconsistent results. Broadcast Manager Enterprise Edition compresses that effort into minutes while dramatically improving reach and response. Practices that communicate proactively with their patient base build stronger relationships, drive appointment volume, and demonstrate the kind of attentive care coordination that keeps patients engaged with your practice for life.

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## Interoperability and Interfaces

### OpenText EMR Link

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#### Overview

Document management should never slow down patient care. OpenText EMR Link creates a seamless bridge between CareTracker and your external document management systems, giving clinical and administrative staff instant, secure access to the records they need without switching platforms or hunting through disconnected file systems.

#### Practice Impact

When the right document is always available at the right moment, your care team operates with greater confidence and efficiency. Practices that integrate OpenText EMR Link eliminate the friction of fragmented document workflows, reduce time spent searching for records, and create a more organized, audit ready environment that supports better clinical outcomes and smoother operations.

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### FHIR Integration

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#### Overview

The future of healthcare belongs to connected organizations. CareTracker's FHIR Integration positions your practice at the leading edge of modern interoperability, enabling seamless data exchange with hospitals, specialty systems, digital health applications, and any platform built on the FHIR standard. Your data moves securely where it needs to go, without manual intervention or costly custom development.

#### Practice Impact

Interoperability is rapidly shifting from a regulatory requirement to a competitive necessity. Practices that invest in FHIR connectivity today are better positioned to participate in emerging care networks, attract health system referral relationships, and adopt innovative digital health tools as they become available. FHIR Integration ensures CareTracker grows with the evolving healthcare landscape.

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### HIE Connections

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#### Overview

Delivering the best possible care requires knowing the full story of your patient's health history, not just what happened within your four walls. HIE Connections give your providers real time access to patient data from hospitals, emergency departments, specialists, and other participating organizations in your regional or state health information exchange, so every clinical encounter is informed by complete and current information.

#### Practice Impact

Practices connected to their regional HIE reduce duplicate testing, avoid medication conflicts, and make faster, more confident clinical decisions. Patients experience more coordinated care and fewer gaps between providers. And your practice builds the kind of collaborative reputation that strengthens relationships across the care continuum and drives referral growth.

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## Kiosk Integration

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### Overview

First impressions matter, and the check in experience sets the tone for every patient visit. Kiosk Integration transforms your arrival workflow with self service electronic check in that captures demographic updates, consent forms, and intake information digitally and synchronizes it directly with CareTracker in real time. Patients appreciate the speed and privacy, and your front desk team is freed from repetitive data entry.

### Practice Impact

Practices that modernize their registration experience report shorter wait times, more accurate patient data, and consistently higher patient satisfaction. Kiosk Integration pays for itself quickly in reduced front desk labor costs and improved data quality, while sending a clear signal to every patient that your practice invests in making their experience as smooth and respectful of their time as possible.

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## Lab Pathology Radiology Interfaces

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### Overview

Every hour spent waiting for a lab result or tracking down a radiology report is an hour that delays care and frustrates both providers and patients. CareTracker's Lab, Pathology, and Radiology Interfaces eliminate that wait by enabling electronic order submission and automatic result delivery directly into the patient chart. Your providers have the information they need, when they need it, without a single phone call or manual data entry.

### Practice Impact

Speed and accuracy in diagnostic workflows directly impact patient outcomes and practice efficiency. Practices using electronic diagnostic interfaces reduce turnaround times, eliminate transcription errors, and enable faster clinical follow through. When results arrive automatically in the chart, your team can act on them immediately, delivering the kind of responsive, attentive care that builds lasting patient trust.

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## Custom Interface

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### Overview

Every practice has unique technology needs, and no two organizations operate exactly the same way. CareTracker's Custom Interface capability ensures that your specialized systems and third party applications can communicate securely with your CareTracker platform, creating a unified workflow environment tailored to the specific way your practice operates.

### Practice Impact

Instead of forcing your practice to work around technology limitations, Custom Interfaces make your technology work for you. Whether you have a proprietary credentialing system, a specialty specific clinical tool, or a unique operational platform, our team can build the connection that keeps your data flowing and your workflows seamless. Your investment in existing technology is protected, and CareTracker remains the hub of your entire operation.

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## Data and Analytics

### CareTracker Data Analytics

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#### Overview

Great decisions require great data, and CareTracker Data Analytics delivers both. Powered by Tableau, this advanced analytics solution transforms your CareTracker clinical, operational, and financial data into stunning interactive dashboards that make performance trends instantly visible. Whether you are monitoring revenue cycle health, tracking clinical quality metrics, or evaluating provider productivity, the answers you need are always one click away.

#### Practice Impact

Practices that operate with data driven discipline consistently outperform those relying on intuition and monthly reports. CareTracker Data Analytics puts real time performance intelligence in the hands of your leadership team, enabling faster course corrections, smarter resource allocation, and more confident strategic planning. In a competitive healthcare market, the ability to see your practice clearly is one of the most valuable advantages you can have.

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### Custom Report Requests Crystal Reports

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#### Overview

Standard reports answer standard questions, but your practice's most important questions often require something more specific. Custom Report Requests through Crystal Reports give you precisely formatted data extracts designed around your exact operational, financial, or clinical reporting needs. Our team builds the reports you need so your staff can stop wrestling with data and start acting on it.

#### Practice Impact

When leadership has access to the specific data they need in the exact format they prefer, decision making accelerates and reporting cycles shrink. Custom Crystal Reports eliminate the hours your team currently spends manipulating standard output to answer nonstandard questions, freeing your analytical resources for higher value work and giving you confidence that your reporting reflects the true state of your practice.

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## Custom Report Requests Data Analytics

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### Overview

Your practice is unique, and your analytics should reflect that uniqueness. Custom Data Analytics Reports let you extend the power of CareTracker Data Analytics with specialized dashboards, metrics, and visualizations built specifically for your organization's strategic priorities. Whether you need to track a unique quality initiative, monitor a custom performance program, or visualize data in a way no standard report can replicate, our team builds it for you.

### Practice Impact

Practices that invest in custom analytics gain a strategic advantage that compounds over time. When your leadership team has immediate visual access to the metrics that matter most to your specific organization, you operate with greater clarity, respond to opportunities and challenges faster, and build a culture of continuous improvement grounded in evidence rather than assumption.

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## Data Feeds

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### Overview

Your CareTracker data is one of your practice's most valuable assets, and Data Feeds ensure you can leverage it wherever your organization needs it most. Whether you are feeding data to an enterprise analytics platform, sharing information with a health system partner, supporting a quality improvement initiative, or powering an organizational reporting tool, automated Data Feeds deliver your data securely and reliably without manual intervention.

### Practice Impact

Practices that unlock the portability of their clinical and operational data gain capabilities far beyond what any single system can provide. Data Feeds open the door to richer analysis, stronger partnerships, and participation in population health and research programs that can enhance your practice's reputation and revenue. Your data, working harder for you, everywhere it needs to be.

*Enrollment: Email support@caretracker.com with your Practice Name and the Add On Product requested. The CareTracker team will confirm pricing prior to enrollment.*

## Financial Reporting Export

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### Overview

Reconciling your revenue cycle data with your accounting systems should not require manual rekeying or complex spreadsheet manipulation. Financial Reporting Export generates clean, structured financial data exports from CareTracker that feed directly into your accounting platform or financial analysis tools, giving your finance team the accurate, timely data they need to close books faster and plan with confidence.

### Practice Impact

Practices with tightly integrated financial data reporting make better decisions, catch discrepancies sooner, and present cleaner financials to leadership, lenders, and partners. Financial Reporting Export bridges the gap between your clinical billing environment and your financial management tools, creating the unified financial visibility that modern practice management demands.

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## Revenue Cycle

### Credit Card Processing

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#### Overview

Collecting patient payments at the point of service is five times more cost effective than billing after the visit, and Credit Card Processing makes it effortless. Fully integrated with your CareTracker billing workflows, this solution enables your staff to securely accept credit and debit card payments in seconds, whether at checkout, over the phone, or when posting to a patient account. No separate terminals, no manual reconciliation, no friction.

#### Practice Impact

Practices that make it easy to pay collect more, collect faster, and write off less. Credit Card Processing eliminates the awkward payment conversation by building a seamless, professional collection experience into your existing workflow. When patients can pay quickly and conveniently at every touchpoint, your accounts receivable shrinks and your cash flow strengthens, month after month.

*Enrollment: Email [support@caretracker.com](mailto:support@caretracker.com) with your Practice Name and the Add On Product requested. The CareTracker team will confirm pricing prior to enrollment.*

### eStatements

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#### Overview

Paper statements are slow, expensive, and increasingly ignored by patients who live their financial lives online. eStatements deliver patient billing information through secure digital channels that patients actually check, accelerating the payment cycle and dramatically reducing the cost of your billing communications. Patients receive a clear, convenient statement and can act on it immediately from any device.

#### Practice Impact

Switching to electronic statement delivery is one of the fastest and most measurable cost reductions available in your revenue cycle. Practices that adopt eStatements reduce print and postage expense immediately while shortening average days to payment. When your billing communication meets patients where they are, collection rates improve, administrative burden decreases, and your practice projects the modern, professional image that today's patients expect.

*Enrollment: Email [support@caretracker.com](mailto:support@caretracker.com) with your Practice Name and the Add On Product requested. The CareTracker team will confirm pricing prior to enrollment.*

## Payments by Telephone Using Interactive Voice Response

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### Overview

Not every patient is comfortable paying online, but nearly everyone can navigate a simple phone payment system. Payments by Telephone Using Interactive Voice Response gives your patients a secure, easy, around the clock option to settle their balance by phone without ever waiting on hold or speaking with a staff member. The system handles the transaction automatically and posts the payment directly to the patient account.

### Practice Impact

Offering a telephone payment option captures revenue from patients who might otherwise delay or default on balances simply because their preferred payment method was unavailable. Practices that provide multiple payment channels collect more consistently from a broader segment of their patient population, and their staff spends less time processing payments and more time delivering care.

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## Collections by Automated Telephone Calls Using Interactive Voice Response

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### Overview

Chasing down outstanding patient balances is one of the most time consuming and uncomfortable tasks in practice management. Collections by Automated Telephone Calls Using Interactive Voice Response handles that outreach for you with professional, automated calls that remind patients of their balances and guide them through immediate payment options without any staff involvement. Patients are reached at scale, and payments are collected around the clock.

### Practice Impact

Every dollar collected through automated outreach is a dollar your billing staff did not have to chase manually. Practices that implement automated collection calls recover more outstanding balances, reduce the volume of accounts that age into write off territory, and allow their revenue cycle team to focus on complex accounts that genuinely require human attention. The result is a leaner, more effective collections process that protects your bottom line.

*Enrollment: Email [support@caretracker.com](mailto:support@caretracker.com) with your Practice Name and the Add On Product requested. The CareTracker team will confirm pricing prior to enrollment.*

## Electronic Workers' Compensation Billing

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### Overview

Workers' compensation billing is notoriously complex, with specialized claim formats and payer requirements that can create significant administrative burden for practices that handle these cases. Electronic Workers' Compensation Billing simplifies the entire process by enabling direct electronic submission to participating payers and administrators from within your CareTracker workflow, ensuring the right formats are used every time.

### Practice Impact

Practices that handle workers' compensation cases know the frustration of delayed reimbursement and claim errors caused by manual processing. Electronic Workers' Compensation Billing reduces those errors, accelerates payer response times, and frees your billing team from the manual work of formatting and submitting paper claims. Efficient workers' compensation billing means faster payment and a more attractive proposition for employers seeking provider partners.

*Enrollment: Email [support@caretracker.com](mailto:support@caretracker.com) with your Practice Name and the Add On Product requested. The CareTracker team will confirm pricing prior to enrollment.*

## Ingenious Med Physician Performance and Charge Capture Integration

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### Overview

Missed charges are silent revenue leaks that accumulate into significant financial loss over time, and Ingenious Med closes those gaps at the point of care where they originate. This powerful physician workflow and charge capture platform allows providers to capture charges accurately and immediately during or after each clinical encounter, while giving administrators real time visibility into physician performance, productivity metrics, and revenue trends. Integrated with CareTracker workflows, Ingenious Med supports accurate coding, improved documentation alignment, and enhanced reporting across both clinical and revenue cycle operations.

### Practice Impact

Practices that implement Ingenious Med transform charge capture from an afterthought into a disciplined, real time process that protects revenue integrity at every encounter. Providers benefit from streamlined point of care workflows that reduce the cognitive load of charge entry, while administrators gain the performance analytics and financial visibility needed to identify trends, address gaps, and make informed operational decisions. The result is a practice that captures more of what it earns and operates with greater financial precision.

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## Communication

### Direct Mail

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#### Overview

Some communications still carry more weight on paper, and Direct Mail services ensure your practice can deliver printed letters, statements, and notifications to patients with zero manual effort from your staff. Generated and processed directly from your CareTracker workflows, every mailing goes out accurately, consistently, and on time without anyone at your front desk touching an envelope.

#### Practice Impact

Automating your printed patient communications eliminates a surprisingly large source of staff time consumption and human error. Practices that leverage Direct Mail services ensure that no important communication falls through the cracks, that every patient receives the information they need in a format they can hold in their hands, and that your team stays focused on the work that truly requires their personal attention.

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### eFaxing

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#### Overview

Fax communication remains essential in healthcare, but the traditional fax machine is a relic that creates inefficiency, compliance risk, and frustration for clinical teams. eFaxing replaces your physical fax infrastructure with a fully digital solution integrated directly into CareTracker, allowing your team to send and receive faxes electronically with complete documentation and tracking built in.

#### Practice Impact

Practices that switch to eFaxing eliminate the maintenance costs and paper waste of physical fax machines while gaining the kind of trackable, searchable fax documentation that supports audit readiness and clinical accountability. Communications arrive in the system, not on a paper tray, and every transmission is automatically logged and associated with the relevant workflow. It is a small change that makes a meaningful difference in daily clinical operations.

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## Clinical Productivity

### Dictation

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#### Overview

Documentation burden is one of the leading contributors to provider burnout, and Dragon Dictation Software directly attacks that burden by allowing your clinicians to speak their notes rather than type them. Integrated with CareTracker, Dragon converts spoken clinical language into accurate, structured documentation in real time, dramatically reducing the time providers spend at the keyboard after each patient encounter.

#### Practice Impact

When providers spend less time documenting, they see more patients, experience less end of day fatigue, and deliver more present, attentive care during each visit. Practices that deploy Dragon Dictation Software consistently report faster note completion, higher provider satisfaction, and improved documentation thoroughness. The investment pays off in provider retention, patient throughput, and the quality of the clinical record your practice depends on.

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### EncoderPro

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#### Overview

Accurate coding is the foundation of a healthy revenue cycle, and even experienced coders benefit from intelligent support when navigating the complexity of ICD-10 and CPT guidelines. EncoderPro puts a comprehensive coding reference and decision support tool directly in the hands of your providers and billing team, helping them identify the most accurate codes supported by documentation and clinical guidelines every time.

#### Practice Impact

Coding errors are expensive in two directions: undercoding leaves legitimate reimbursement uncaptured, while overcoding creates audit and compliance risk. EncoderPro strikes the right balance by guiding your team to codes that are both accurate and defensible. Practices that invest in coding support tools reduce denials, accelerate claim adjudication, and capture the full reimbursement they have rightfully earned for the care they provide.

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# Telehealth

## Telehealth

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### Overview

Patient expectations have shifted permanently, and the practices that offer flexible access to care are the ones winning patient loyalty in today's competitive environment. Backline Telehealth by DrFirst enables your providers to conduct secure, high quality virtual visits fully integrated with your CareTracker workflows, so the clinical documentation, scheduling, and billing for telehealth encounters flow exactly like an in office visit.

### Practice Impact

Telehealth is no longer a pandemic accommodation; it is a permanent and growing component of modern healthcare delivery. Practices that offer integrated virtual care options expand their geographic reach, serve patients who struggle with transportation or mobility limitations, reduce no shows for routine follow up appointments, and generate incremental revenue from visit types that previously went elsewhere. Backline Telehealth positions your practice to compete and grow in the evolving care delivery landscape.

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## Training and Additional Services

### CareTracker EDU Learning Platform

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#### Overview

The most powerful platform in the world only delivers value when the people using it know how to use it well. CareTracker EDU is your team's dedicated learning environment, offering structured training modules and educational resources designed specifically for the workflows your staff encounters every day. New team members get up to speed faster, and experienced users discover capabilities that make their work easier.

#### Practice Impact

Staff turnover and system updates create ongoing training demands that can strain any practice's operational capacity. CareTracker EDU addresses that challenge with an always available, self paced learning platform that reduces your dependence on one on one training sessions and keeps your entire team operating at peak proficiency. When your staff is confident and capable, your patients experience better service, your workflows run smoother, and your investment in CareTracker delivers its full potential return.

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### Professional Services Training

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#### Overview

There is no substitute for expert guidance when it comes to getting the most from your CareTracker investment. Professional Services Training connects your team directly with CareTracker specialists who understand both the platform and the operational realities of medical practice, delivering customized training sessions focused on your specific workflows, your specific goals, and your specific team's learning needs.

#### Practice Impact

Practices that engage Professional Services Training during implementation or optimization initiatives see faster time to proficiency, higher staff confidence, and better adoption of the workflows that drive efficiency and revenue improvement. When your training comes from the people who know CareTracker most deeply, your team gains not just instruction but the kind of practical insight that turns system capability into operational excellence.

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## Chronic Care Management

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### Overview

Chronic Care Management is one of the most underutilized revenue opportunities in primary care, and ESRUN makes capturing it straightforward. This comprehensive solution supports your care team in managing care plans, tracking patient engagement, and documenting qualifying chronic care management activities for patients with two or more chronic conditions, creating a structured program that improves patient outcomes and generates recurring monthly revenue.

### Practice Impact

Practices that implement a formal Chronic Care Management program using ESRUN report meaningful improvements in patient health metrics alongside significant new revenue streams from Medicare reimbursement for qualifying CCM services. Your patients with complex chronic conditions receive the proactive, coordinated attention their health demands, your care team has the tools to deliver it efficiently, and your practice earns appropriate compensation for the ongoing management work it was already doing informally.

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## Committed to Innovation and Partnership

At CareTracker, we continually evaluate new technologies, integrations, and partnerships that can enhance the capabilities of our platform and better support the healthcare organizations we serve.

Innovation and continuous improvement are core principles that guide our development efforts.

We are grateful for the partnership we share with every client who trusts CareTracker to support their clinical and operational workflows. Your success is our priority and we remain committed to helping your organization grow and adapt in an evolving healthcare environment.

If your organization has a recommendation for a technology vendor, integration partner, or solution that could enhance the CareTracker ecosystem, we welcome your input.

Send suggestions to: [support@caretracker.com](mailto:support@caretracker.com)

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